

# CAITLIN SUSAN TENISON

Educational Testing Service

Research Scientist | ctenison@ets.org | www.ctenison.com

## BIO

Dr. Caitlin Tenison has over 10 years' experience in the Cognitive and Learning Sciences studying the processes underpinning higher order cognition. Her research brings together her rigorous academic understanding of human learning and decision-making with her industry experience building technologies to support training across diverse learner populations. Broadly her work combines data and theory to model the state of the learner from the decisions they make and actions they take. From investigating student strategy use and proficiency in complex digital environments to capturing student preferences when applying to universities, Tenison draws inferences about cognition from user behavior. This approach of use-inspired foundational research builds knowledge that can be used to meet the immediate needs of the project while also contributing insights that can be generalized across contexts.

## EMPLOYMENT

2020 - Present

### Research Scientist

**Educational Testing Service**, Princeton, NJ

Researcher conducting use-inspired foundational research to develop techniques and technologies that strengthen ETS's mastery of elicitation and interpretation of learning evidence.

2017- 2019

### Lead Scientist

**Soar Technology Inc**, Ann Arbor, MI

Principle Investigator leading research projects and designing new technologies to meet the training and decision support needs of multiple DoD agencies.

## EDUCATION

2016- 2017

### Postdoctoral Researcher

**Carnegie Mellon University**, Pittsburgh, PA

*Supervisor:* Dr. John R. Anderson

2011- 2016

### Ph.D. in Psychology

**Carnegie Mellon University**, Pittsburgh, PA

*Advisor:* Dr. John R. Anderson

*Committee:* Dr. Robert Siegler & Dr. Marcel Just

*Affiliations:* Program for Interdisciplinary Education Research,  
Pittsburgh Science of Learning Center

2005-2009            **B.A. in Psychology and Plan II Honors**  
**University of Texas, Austin, TX**  
GPA 4.0 Cum Laude Ampla et Magna

## GRANTS and CONTRACTS

- 2020 - 2022            **Air Force Phase II STTR AF18B-T001 (\$1M):** CogTracer Toolkit for identifying cognitive state from neuroimaging data (PI)
- 2019 - 2019            **Army Phase II SBIR A181-063 (\$1M):** Intelligent System Architecture for Autonomous Care: Trauma Diagnosis System (PI)
- 2019 - 2019            **Air Force Phase I STTR AF18B-T001 (\$150k):** CogTracer Toolkit for identifying cognitive state from neuroimaging data (PI)
- 2018 - 2019            **Navy Broad Agency Announcement N6134016R0008 (\$200k):** Navy Readiness for Expeditionary Surgery (PI)
- Sep 2018 - Apr 2019    **Army Phase I SBIR A181-063 (\$100k):** Intelligent System Architecture for Autonomous Care: Trauma Diagnosis System (PI)
- Jun 2018 - Nov 2018    **Office of Naval Research SBIR N181-076 (\$125k)** Proficiency Amplified through Knowledge Sharing and Support for Informal Teaching (Co-PI with Dr. Kelly Neville)
- Feb 2018 - Aug 2018    **Defense Health Agency STTR 17C-001 (\$150k):** Griffon Test Suite for physiological data management and metric evaluation (PI)
- Mar 2017 - 2019        **Defense Advanced Research Projects Agency (DARPA) Phase 2 SBIR (\$1.5M):** Rapid Configuration of Heterogeneous Models (Took over as PI after project start)
- Dec 2017 - 2019        **DARPA Phase 2 SBIR N13A-T024 (\$1M):** Cognitive Bias in Online Communication Activity (Took over as PI after project start)
- 2014 - 2015            **National Science Foundation, Science of Learning Centers. (\$1k)**  
Award No. SMA-1430662. *Conference: A Proposal to the National Science Foundation for Support of the Seventh Annual Inter-Science of Learning Centers (iSLC) Student / Postdoctoral Scholar Conference.* (Co-Author with Chris MacLellan and Audrey Kittredge)

- Tenison, C.** and Sparks, J.R. (Under Review). *Combining cognitive theory and data driven approaches to examine students' search strategies in simulated digital environments*
- Arslan, B., **Tenison, C.** & Finn, B. (In Press, 2023). Going beyond observable actions: A cognition-centered approach to interpreting pauses represented in process data. *European Journal of Psychological Assessment*.
- Forsyth, C. **Tenison, C.** and Arslan, B. (2023) The Current trends and opportunities for machine learning in learning analytics. In: Tierney, R.J., Rizvi, F., Erkican, K. (Eds.), *International Encyclopedia of Education*, vol. 14. Elsevier, pp. 404–416.
- Tenison, C.**, Ling, G and MuCulla, L. (2022). Supporting College Choice Among International Students Through Collaborative Filtering. *International Journal of Artificial Intelligence in Education*. <https://doi.org/10.1007/s40593-022-00307-0>
- Anderson, J. R., Borst, J. P., Fincham, J. M., Ghuman, A. S., **Tenison, C.**, & Zhang, Q. (2018). The Common Time Course of Memory Processes Revealed. *Psychological science*, 29(9), 1463-1474.
- Popov, V., Ostarek, M., & **Tenison, C.** (2018). Practices and pitfalls in inferring neural representations. *NeuroImage*, 174, 340-351.
- Tenison, C.**, Fincham, J., & Anderson, J. (2016). Phases of learning: How skill acquisition impacts cognitive processing. *Cognitive Psychology*. 87,1-28.
- Jolles, D., Supekar, K., Richardson, J., **Tenison, C.**, Ashkenazi, S., Rosenberg-Lee, M., Fuchs, L., & Menon, V. (2016). Reconfiguration of parietal circuits with cognitive tutoring in elementary school children. *Cortex*. 83, 231-245
- Jolles, D., Wassermann D., Chokani, R., Richardson, J., **Tenison, C.**, Bammer, R., Supekar, K. Menon, V. (2016). Plasticity of left perisylvian white-matter tracts is associated with individual differences in math learning. *Brain Structure and Function*. 221(3), 1337-1351.
- Tenison, C.**, & Anderson, J. (2015). Modeling the distinct phases of skill acquisition. *Journal of Experimental Psychology: Learning, Memory, and Cognition*. 42(5), 749-767.
- Iuculano, T., Rosenberg-Lee, M., Richardson, J., **Tenison, C.**, Fuchs, L., Supekar, K., & Menon, V. (2015). Cognitive tutoring induces widespread neuroplasticity and remediates brain function in children with mathematical learning disabilities. *Nature Communications*, 6.
- Tenison, C.**, Fincham, J., & Anderson, J. (2014). Detecting math problem solving strategies. An investigation into the use of retrospective self-reports, latency and fMRI data. *Neuropsychologia*, 54, 41-52.
- Supekar, K., Swigart, A., **Tenison, C.**, Jolles, D., Rosenberg-Lee, M., Fuchs, L., & Menon, V. (2013). Neural predictors of individual differences in response to math tutoring in primary-grade school children. *PNAS*. 11(20), 8230-8235.

- White, M. P., Shirer, W. R., Molino, M. J., **Tenison, C.**, Damoiseaux, J. S., & Greicius, M. D. (2013). Disordered reward processing and functional connectivity in trichotillomania: a pilot study. *Journal of Psychiatric Research, 47*(9), 1264-1272.
- Ashkenazi, S., Rosenberg-Lee, M., **Tenison, C.**, & Menon, V. (2012). Weak task-related modulation and stimulus representations during arithmetic problem solving in children with developmental dyscalculia. *Developmental Cognitive Neuroscience, 2*(1), 152-166.

## Peer-Reviewed Conference Papers

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- Tenison, C.**, and Arslan, B. (2020 July) *Characterizing pause behaviors in a science inquiry task*. In: Stewart, T.C. (Ed.). Proceedings of the 18th International Conference on Cognitive Modeling, Applied Cognitive Science Lab, Penn State, University Park, PA, pp. 283–298
- Collins, M. G., **Tenison, C.**, Gluck, K. A., & Anderson, J. (2020). Detecting Learning Phases to Improve Performance Prediction. Proceedings of the 18th International Conference on Cognitive Modeling, Applied Cognitive Science Lab, Penn State, University Park, PA, pp. 283–298
- Tenison, C.**, & Anderson, J. (2017, July). *Impact of practice frequency on learning and retention*. Presented at the 39<sup>th</sup> Conference of the Cognitive Science Society, London, UK
- Popov, V., Ostarek, M. & Tenison, C.**(2017, July). *Inferential pitfalls in decoding neural representations*. Presented at the 39<sup>th</sup> Conference of the Cognitive Science Society, London, UK
- Tenison, C.** (2016, June). *Modeling the phases of skill acquisition*. Presented at the 4<sup>th</sup> annual Advances in Cognitive Systems: Students of Cognitive Systems Workshop, Evanston, IL.
- Tenison, C.**, & MacLellan, C. J. (2015, June). *The Impact of Instructional Intervention and Practice on Help-Seeking Strategies within an ITS*. In Proceedings of the 8<sup>th</sup> International Conference on Educational Data Mining, Madrid, Spain.
- Tenison, C.** & Anderson, J. (2014, July). *Detecting Changes in Math Strategy During Learning*. In Proceedings of the 36<sup>th</sup> Conference of the Cognitive Science Society, Quebec City, Canada.
- Tenison, C.**, & MacLellan, C. J. (2014, June). *Modeling Strategy Use in an Intelligent Tutoring System: Implications for Strategic Flexibility*. In Proceedings of the 12<sup>th</sup> International Intelligent Tutoring Systems, Honolulu, HI.
- Tenison, C.**, & Anderson, J. (2014, June). *An Exploration of Two Methods for using fMRI to identify Student Problem Solving Strategies*. In Proceedings of Workshop “Utilizing EEG Input in Intelligent Tutoring Systems” at the 12<sup>th</sup> International Intelligent Tutoring Systems, Honolulu, HI.

## Conference Presentations

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- Tenison, C.** and Arslan, B. (2022, July). *Modeling Student Problem Solving Behavior Using Mixed Types of Response Process Data*. The International Meeting of the Psychometrics Society, Bologna, Italy.
- Tenison, C.** and Arslan, B. (2022, April). *Incorporating Pauses in Process Data Modeling with Heterogeneous Hidden Markov Models*. Annual Meeting of the National Council for Measurement in Education, San Diego, CA.
- Tenison, C.** and Sparks J (2021, Oct). *Identifying Cognitive and Metacognitive Aspects of Digital Inquiry from Process Data*. Presented at Beyond Results 2021 Workshop.
- Tenison C.** (2021, Feb). *Supporting College Choice Among International Students Through Collaborative Filtering*. Presented at ETS Canada's Women in AI Summit.
- Tenison, C.,** MacLellan, C., English, B., Cowell, T., and Sheline, R. (2019, July). *Curating Educational Content: Unsupervised Modeling of Users Behavior on Pinterest*. Presented at the 52<sup>nd</sup> Annual Meeting of the Society for Mathematical Psychology, Montreal, CA.
- Tenison, C.,** & Anderson, J. (2016, August). *From computation to automatization: How practice alters initial neural response to familiar arithmetic problems*. Presented at the 38<sup>th</sup> Conference of the Cognitive Science Society, Philadelphia, PA.
- Tenison, C.,** & Anderson, J. (2015, May). *Exploring skill acquisition with cognitive and brain-based models*. Paper presented at the 8th annual Inter-Science of Learning Center Student and Post-Doc Conference, San Diego, CA.
- Tenison, C.,** & Anderson, J. (2013, June). *Detecting math problem solving strategies using retrospective self-reports, latency, and fMRI data*. Presented at the Organization for Human Brain Mapping, Seattle, WA.
- Tenison, C.,** & Anderson, J. (2013, February). *Assessing strategy use in a fMRI study of arithmetic training*. Presented at the Inter-Science of Learning Center Student and Post-Doc Conference, Philadelphia, PA.
- Rosenberg-Lee, M., Escovar, E., **Tenison, C.,** Khouzam, A., & Menon, V. ( 2012, October). *Dynamic changes in brain response and connectivity associated with arithmetic fact learning in children*. Presented at Society for Neuroscience, New Orleans, LA.
- Jolles, D., Rosenberg-Lee, M., Ashkenazi, S., Supekar, K., **Tenison, C.,** Duan, X., Uddin, L., Fuchs, L., & Menon, V. (2012, October). *Math training strengthens intrinsic connectivity of parietal cortex in children*. Presented at Society for Neuroscience, New Orleans, LA.
- Rosenberg-Lee, M., Escovar, E., **Tenison, C.,** Khouzam, A., & Menon, V. (2012, August). *How do children learn math facts?* Presented at EARLI SIG Neuroscience and Education, London, UK.
- Jolles, D., Rosenberg-Lee, M., Supekar, K., **Tenison, C.,** Ashkenazi, S., Duan, X., & Menon, V. (2012, August). *Math training changes intrinsic brain connectivity of the intraparietal sulcus*. Presented at EARLI SIG Neuroscience and Education, London, UK.
- Rosenberg-Lee, M., Young, C., **Tenison, C.,** Geary, D., & Menon, V. (2010, June). *Neural Correlates of Developmental Dyscalculia in Children: Univariate and Multivariate Analysis*. Presented at Human Brain Mapping Annual Meeting, Barcelona, SP.

- Pacheco, J., Dailey, N., Olivares, M., **Tenison, C.**, & Schnyer, D. (2009, March) *An fMRI examination of the Effects of Aging on Memory Monitoring for Source and Item Recognition*. Presented at Cognitive Neuroscience Society Meeting, San Francisco, CA.
- Trujillo, L., **Tenison, C.**, Dailey, D., & Schnyer, D. (2009, March). *An ERP Examination of the Differential Effects of Sleep Deprivation on Endogenously Cued and Exogenously Cued Attention*. Presented at Cognitive Neuroscience Society Meeting, San Francisco, CA.
- Goldwater, M., Schnyer, D., Markman, A., Williams, V., **Tenison, C.**, & Dailey, N. (2008, April) *An Event Related Potential Analysis of Novel Denominal Verb Interpretation*. Presented at Cognitive Neuroscience Society Meeting, San Francisco, CA.

## RESEARCH EXPERIENCE

- 2020 - Present** Cognitive and Learning Science Group  
**Educational Testing Service**  
 Conduct use-inspired foundational research to understand and develop techniques that strengthen ETS's mastery of elicitation and interpretation of learning evidence. Translate this research into actionable recommendations and scalable technologies. Work closely with several cross-functional teams, to design and build AI enabled educational technologies that are sensitive and responsive to the needs of the individual learner.
- 2017-2019** Intelligent Training Group  
**Soar Technology Inc.**  
 Principle Investigator on multiple DoD funded projects. Wrote proposals, set scientific vision for projects, and led teams of engineers and scientists to successfully complete projects. Managed relationships with DoD program managers, subcontractors, and met contractual deliverables. Translated research advances into technology to solve problems faced by the modern warfighter.
- 2011-2017** ACT-R Laboratory  
**Carnegie Mellon University**  
 Dr. John R. Anderson, Principal Investigator  
 Researched methods for modeling cognition by combining multiple sources of data with specific focus on detecting cognitive changes due to skill acquisition using brain and behavioral data
- 2009-2011** Stanford Cognitive and Systems Neuroscience Laboratory  
**Stanford University**  
 Dr. Vinod Menon, Principal Investigator

Designed and conducted an NIH-funded study of the neural effects of math remediation on children with math learning disabilities

2008-2009

Honors Program

**University of Texas at Austin**

Dr. Charles Holahan and Dr. David Schnyer, Advisors

Designed and implemented experiment investigating the interdependence between the neural networks of music and language through priming word recognition using familiar songs

## SKILLS

Analysis Packages

R, Python, and Matlab

Statistical Skills

Data mining techniques (e.g., hidden Markov modeling, linear discriminant analysis, principal components analysis), regression, hierarchical linear modeling, Bayesian modeling, Recommender Systems (Collaborative Filtering and Hybrid approaches)

Research Methods

Designing experiments, administering and scoring neuropsychological evaluations, working with participants between ages 7 – 80 years old, recruiting and scheduling subjects, cognitive task analysis, managing lab, overseeing and mentoring research assistants. Experience running studies in laboratory, classroom, and online environments. Experience with diverse design methods: contextual inquiry, storyboarding, ethnographic interviews.

## HONORS AND AWARDS

2018

**Speaker for Institute of Neuroscience Seminar Series**

*University of Oregon*

Presented research on cognitive foundations of skill acquisition.

2016

**Bobby Klatzky Graduate Student Publication Award**

*Carnegie Mellon University*

Given annually for outstanding performance in scholarly research and writing.

2015

**Latin American School for Education, Cognitive, and Neural Sciences**

*The James S. McDonnell Foundation*

Selected to attend a two-week international meeting of students and

faculty to discuss bridging between education and brain sciences.

- 2015                    **Dick Hayes Graduate Student Service Award**  
*Carnegie Mellon University*  
Given annually to the graduate student who contributes time and service to the department
- 2011                    **San Francisco Regional MENSA Scholarship**  
*San Francisco Regional MENSA*  
Funding provided for attending graduate school
- 2008-2009            **The Undergraduate Research Fellowship & Undergraduate Honors Research Grant**  
*University of Texas at Austin*  
Provides research funding for undergraduate research projects
- 2005-2009            **Terry Scholar**  
*University of Texas at Austin*  
Full academic scholarship for four years of college

## SERVICE

- 2020-Present        **Program Committee Member**  
*Conference on Educational Data Mining*  
Served as PC member reviewing papers for EDM.
- 2015-2016            **PIER Graduate Student Representative**  
*Program for Interdisciplinary Education Research*  
Represented the graduate students at the Steering Committee meetings
- 2013-2014            **Conference Organizer**  
*Inter-Science of Learning Center Student and Postdoc Conference*  
Organized and hosted the 7<sup>th</sup> Annual iSLC conference in Pittsburgh bringing together students from Science of Learning Centers from across the United States
- 2012-2013            **President**  
*Pittsburgh Science of Learning Center Student Group*  
Organized meetings, professional development, and attended executive committee meetings as representative for graduate students of the PSLC